PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

INVENTORS: James C. Clark et al.

APPLICATION NO. 10/620,527 Confirmation No. 8959 FILED: July 16, 2003 Examiner: D.M. Le CASE NO. Clark 1-10-9-24-1 Group Art Unit: 2114

TITLE: METHOD, SYSTEM AND COMPUTER PROGRAM PRODUCT

FOR IMPROVING SYSTEM RELIABILITY

FILED ELECTRONICALLY ON July 20, 2006

MAIL STOP AMENDMENT Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

REPLY AND AMENDMENT UNDER 37 C.F.R. §1.111 TO EXAMINER'S ACTION MAILED MARCH 20, 2006

Sir:

This is in response to the Office Action mailed March 20, 2006, having a period for response set to expire on June 20, 2006. A Petition extending the period for response for one month, to July 20, 2006, is included herein, along with authorization to charge the extension fee to a credit card. The following amendments and remarks are respectfully submitted.

Amendments to the claims begin on page 2 of this paper; Remarks begin on page 10 of this paper.